

# PAY YOUR TORRENT POWER LTD. (TPL) ELECTRICITY BILLS THROUGH STANDING INSTRUCTIONS (AUTO DEBIT TO YOUR BANK ACCOUNT)



# Mandatory Fields

## 1. PERSONAL DETAILS

#Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Pincode: \_\_\_\_\_

#Telephone No.: \_\_\_\_\_ #Mobile No.: \_\_\_\_\_

E-mail ID: \_\_\_\_\_

## 2. TORRENT POWER CONNECTION DETAILS

#Service Number (Ref. 1): \_\_\_\_\_ Group Number (Ref. 2): \_\_\_\_\_ #Max. Auto Pay Limit: ₹ \_\_\_\_\_

Bill above the Upper limit will not be paid through NACH, customer will have to pay through normal payment modes.

Note: Please attach a copy of TORRENT POWER LIMITED Bill & cancelled / photocopy of cheque for reference.

## 3. SERVICE ACCEPTANCE

I/We hereby declare that the particulars given in this form are correct and complete.


I/We hereby apply for the Torrent Power Limited NACH Bill Pay Facility subject to the terms and conditions appearing overleaf.

Signature of the Customer (As per Bank Records)\* \_\_\_\_\_

Signature of Joint Account Holder\* \_\_\_\_\_

\*Please affix rubber stamp in case of companies, partnership, proprietorship etc.

## Debit Mandate Form NACH /ECS / Direct Debit



Tick (✓)

CREATE  
MODIFY  
CANCEL

UMRN \_\_\_\_\_ Date DDMMYYYY

Sponsor Bank Code CITI000PIGW Utility Code CITI00002000000037

I/We hereby authorize TORRENT POWER LIMITED to debit (tick ✓) SB/CA/CC/SB-NRE / SB-NRO / Other

Bank a/c number \_\_\_\_\_

with Bank \_\_\_\_\_ IFSC \_\_\_\_\_ Or MICR \_\_\_\_\_

an amount of Rupees \_\_\_\_\_ Amount in Words \_\_\_\_\_ ₹ \_\_\_\_\_

FREQUENCY ☐ Mthly ☐ Qtly ☐ H-Yrly ☐ Yrly ☐ As & when presented DEBIT TYPE ☐ Fixed Amount ☐ Maximum Amount

Reference 1 \_\_\_\_\_ Phone No. \_\_\_\_\_

Reference 2 \_\_\_\_\_ E-mail ID \_\_\_\_\_

I agree for the debit of Mandate processing charges by the Bank whom I am authorizing to debit my account as per latest Schedule of charges of the Bank.

PERIOD  
From DDMMYYYY  
To DDMMYYYY  
Or ☐ Until Cancelled

Signature Primary Account holder \_\_\_\_\_ Signature of Account holder \_\_\_\_\_ Signature of Account holder \_\_\_\_\_

1. Name as in bank records 2. Name as in bank records 3. Name as in bank records

This is to confirm that the declaration has been carefully read, understood and made by me/us. I am authorising the user entity/corporate to debit my account, based on the instructions as agreed and signed by me. I have understood that I am authorised to cancel/amend the mandate by appropriately communicating the cancellation/amendment request to the entity/corporate or the bank where I have authorised the debit.

## 4. REGISTRATION

1. Please fill up the TPL NACH Form attach a copy of Bill for each service numbers for which you wish to pay using the Auto Debit Facility. Please attach a cancelled/photocopy of cheque of the bank account from which you wish to have the Auto Debit instructions executed on a month/bi-monthly basis. You can send it at the nearest Torrent power zonal office or mail it to bill desk or contact the bill desk customer support in your city and request them to have it collected from you.
2. You will receive a registration confirmation letter within 14 days of submitting the application form, if you do not receive the letter within 20 days of submitting the form. Please contact Bill Desk Customer Support in your city immediately. Phone No.: 079-26579791, 26579792 Email: support@billdesk.com
3. Auto Debit Instruction for the mentioned service numbers will be activated from the next billing cycle, before that any outstanding bill amount has to be paid by any other mode of payment.

## 5. TERMS & CONDITIONS

Important: The Bill Pay Facility ("Facility") in the form of Auto Debit Facility (via a designated bank account) would be made available by Torrent Power Limited (ECS/NACH) through a system made available by itself or through third parties, subject to the following terms and conditions. (1) You acknowledge that you are eligible to avail this Service and agree to provide true, accurate, current and complete information as required by TPL and to keep the same updated and current at all times (2) You agree that the Service will be available to you, subject to and upon receipt of confirmation by TPL from your bank of the details furnished by you in this application. You further agree that you have no objection to TPL providing your bill details to the Third Parties. (3) In case customer has opted for the Auto Debit Facility, the customer should separately authorize the designated bank to debit the customer's account on recurring basis to ensure successful transactions. The standing instructions issued by the customer to the bank will be effective and will apply only if the customer's bank account has adequate balance. applicant's bank will be debited on/before the due date. (4) You agree to furnish to TPL with an unconditional ECS/NACH mandate or other requisite authority as may be required by the TPL to debit your bank account and effect the payment to TPL and/or collect the service charges due or payable to the TPL. (5) If your bank account does not have sufficient funds to make a payment, TPL shall have no obligation or liability to give credit to your service number for the failed transaction. In case of insufficient funds in customer's account, Bank levies ECS/NACH return charges; TPL should have no obligation or liability to give credit to your service number for the failed transaction. In case of insufficient funds in customer's account, Bank levies ECS/NACH return charges; TPL should have no obligation or liability towards this. (6) TPL reserve the right to reject/withdraw/terminate the facility in full or in part at any time without assigning any reason without providing any prior notice. In addition the facility shall be withdrawn upon termination of the relationship between TPL and Third party vendor(s). (7) You expressly understand and agree that if three successive payments/instructions are not received/honoured, TPL reserves the right to cancel the Service facility. (8) You agree that TPL shall be entitled, in its sole and absolute discretion, to refuse to comply with all or any of your instructions without assigning any reason. You further agree that TPL will not be responsible or liable if it is unable to effect any of your payment instructions owing to (a) incomplete, inaccurate, invalid or delayed submission of details by you (b) insufficient funds to cover your transaction (c) encumbrance or charge on your account or (d) events beyond the control of TPL. (9) You agree that any dispute on bill details will be settled directly with TPL and TPL has neither any obligation responsibility nor liability in this regard beyond that of provision of information. (10) You agree that TPL reserves that right to continue with the Service by paying such charges or opt for withdrawal of the Service without any liability to TPL. (11) You expressly understand and agree that TOP disclaims all warranties of any kind whether express or implied including without limitation any representation or warranty, regarding the use or the result of the Service in terms of its correctness, accuracy, reliability, usefulness, completeness, continuity, uninterrupted access, timeliness or otherwise. You expressly understand and agree that you assume total responsibility and risk for your access and use of the Service and nonpayment of your bill, in time, may result in levy of penalty and or disconnection as per the provisions of law. (12) You understand acknowledge and agree that while TPL adopts security measures it considers appropriate for the offer of this Service. It does not assure or guarantee that no person or entity will overcome or subvert the security measures and gain unauthorized access to the Service. TPL specifically disclaims any liability in this regard. (13) You expressly understand, and unconditionally agree that you will not hold TPL liable for any direct, indirect, punitive, incidental, special or consequential damages whatsoever, including but not limited to the damages or losses resulting from (a) the user or performance or inability to use or non-performance of the Service (b) the provision or failure to provide the Service (c) the unauthorized access to or alteration of the transmissions or data (d) such transactions that are carried out on your instruction in good faith (e) any loss or damage incurred or suffered by you due to any defect, error, failure or interruption in the provision losses, charges and expenses whatsoever, that TPL may at any time incurred, sustain, suffer or be put to as a consequence of or by reason of or arising out of your use or conduct on the service, or out of providing losses, charges and expenses whatsoever, that TPL may at any time incurred, sustain, suffer or be put to as a consequence of or by reason of or arising out of your use or conduct on the service, or out of providing you the Service, or by reason of TPL in good faith taking or refusing to take or committing to take an action of your instruction(s). (14) You agree that TPL may from time to time make alterations additions or deletions to these Terms & Conditions with or without notice to you and that these shall take effect any be binding upon you, on and from the day they are amended. You further agree that you shall be deemed to have agreed, accepted and be bound by such altered Terms & Conditions (15) You agree that TPL may in its sole discretion, with or without notice, terminate your account or use of the Service in whole or in part. In the event you wish to terminate the Service you agree to give TPL a written notice in that regard and obtain an acknowledgement thereof. You agree that you shall remain liable for all the instructions and transactions that have been submitted by you or processed under your account prior to the date of your obtaining the said acknowledgement. (16) You agree that in the event you are dissatisfied with any portion of the Service or with any of the Terms & Conditions or alterations thereto, your sole and exclusive remedy is to discontinue the use of the Service. (17) You agree that the laws of India shall govern this Agreement and in the case of a dispute the matter will be settled as per the rule of Indian Arbitration and Conciliation Act 1996 and within the exclusive jurisdiction of the court in Ahmedabad. (18) You agree that you shall not use the Service for any purpose that is unlawful or prohibited by the Terms & Conditions.

This is to confirm that above terms and conditions are carefully read and understood by me/us

SIGNATURE OF THE PAYER / CUSTOMER & DATE

## 6. Instructions to Fill Mandate

1. UMRN is auto generated during mandate creation and is mandatory to be updated during amendment and cancellation of mandate. (Maximum length - 20 Alpha Numeric Characters)
2. Date in DD/MM/YYYY format.
3. Sponsor Bank IFSC/MICR Code, left padded with zeroes where necessary. (Maximum length - 11 Alpha Numeric Characters)
4. Utility Code of the Service Provider. (Maximum length - 18 Alpha Numeric Characters)
5. Name of the Service Provider.
6. Tick on Box to select type of action to be initiated.
7. Tick on Box to select type of account to be affected.
8. Customer's legal account number, left padded with zeroes. (Maximum length - 35 Alpha Numeric Characters)
9. Name of Bank and Branch.
10. IFSC/MICR Code of Customer Bank. (Maximum Length - 11 Alpha Numeric Characters)
11. Amount payable for service or maximum amount per transaction that could be processed in words.
12. Amount in figures, similar to the amount mentioned in words. (Maximum length - 13 Digit Numeric, in Paise).
13. Service Provider generated Scheme/Plan reference number.
14. Tick on Box to select frequency of transaction.
15. Validity of mandate with dates in DD/MM/YYYY format.
16. Names of customer/s and signatures as well as seal of company (where required). (Maximum length - 40 Alpha Numeric Characters)
17. Undertaking by customer.
18. Telephone no. with STD code of customer
19. Mail ID of customer.



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વિજ કનેક્શનની જાણકારી, ઓનલાઇન બિલ ચૂકવણી અને અન્ય સુવિધાઓ