

**Terms & conditions for the post of Representative of Consumers and
Representative of Prosumers along with Application Form**

Pursuant to GERC Regulations on Consumer Grievances and Redressal Forum and Ombudsman, Notification no. 3 of 2023, **Torrent Power Limited, Ahmedabad / Gandhinagar Distribution** hereby invites application from eligible candidates for: **“Representative of Consumers”** and **“Representative of Prosumers (i.e. consumer with Solar Roof Top)”** of Consumer Grievances Redressal Forum (CGRF) in prescribed format.

Qualification:	
Representative of Consumers	Representative of Prosumers (i.e. Consumer with Solar Roof Top)
<ul style="list-style-type: none">• Shall be having HT/LT connection.• If member of any consumer organisation / association, such organisation / association should be a non-political, non-profit, non-government organisation / association, registered under the Society Registration Act, 1860 and working for consumer awareness and protection of consumer rights for more than 10 years.• Shall have graduate qualification.• Good records for last 3-years & no outstanding dues of electricity and No theft case of electricity is pending.• Preferably having working knowledge of the vernacular language of the state of Gujarat.	<ul style="list-style-type: none">• Shall be having HT/LT connection with Solar Rooftop.• If member of any consumer organisation / association, such organisation / association should be a non-political, non-profit, non-government organisation / association, registered under the Society Registration Act, 1860 and working for consumer awareness and protection of consumer rights for more than 10 years.• Shall have graduate qualification.• Good records for last 3-years & no outstanding dues of electricity and No theft case of electricity is pending .• Preferably having working knowledge of the vernacular language of the state of Gujarat.

Age: Not above 65 years.

Remuneration: Rs.3,000/- per sitting. No other allowances shall be payable.

Terms and Conditions:

1. This appointment is subject to provisions of the Gujarat Electricity Regulatory Commission (Consumer Grievances Redressal Forum and Ombudsman) Regulations 2023, Notification No. 3 of 2023.
2. A person shall not be appointed in more than one forum to represent the consumer and prosumer.
3. By virtue of an appointment as a Representative of Consumers / Representative of Prosumers of the CGRF of a distribution Licensee, the person shall not claim to be a permanent employee of that distribution Licensee.

4. The Representative of Consumers / Representative of Prosumers shall hold office for a term of three years from the date he enters upon his office. Provided that subject to fulfillment of the conditions of eligibility, the Representative of Consumers of the Forum shall be eligible for reappointment for a second term of one year each two times by licensee. The representative shall not hold office after attaining the age of sixty five (65 years).
5. The Representative of Consumers / Representative of Prosumers of the Forum may tender his resignation, by giving not less than three (3) months notice in writing to the appointing authority. The appointing authority may relax the specified period of notice considering the request.
6. No person shall be appointed and/or be entitled to continue as a Representative of Consumers / Representative of Prosumers if he/she stands disqualified on account of his/her:
 - i. having been adjudged insolvent;
 - ii. having been convicted of an offence which, in the opinion of the Licensee, involves moral turpitude;
 - iii. having become physically or mentally incapable of acting as such member;
 - iv. having acquired such financial or other interest as is likely to affect prejudicially his/her functioning as a member;
 - v. having so abused his/her position as to render his/her continuance in office prejudicial to public interest; or
 - vi. having been guilty of proved misbehavior.
7. Canvassing in any form shall be a disqualification.
8. Incomplete application or applications without enclosures will be rejected without assigning reasons thereof.
9. Photocopies of all educational and experience certificates must be attached along with the application form.
10. TPL reserves the right to short list, select or rejects any candidates for selection.
11. TPL will not be responsible for any postal loss / delay of receipt of application.
12. Mere submission of application does not guarantee the adequacy of candidature for being considered for the further selection process.
13. Subsequently, the original certificates should be produced for verification as and when required.
14. The management reserves the right to cancel select list at any time at its sole discretion, without assigning any reasons thereof.

The Candidates meeting the above criteria may send their application no later than **30/11/2024**, via e-mail to consumerforum@torrentpower.com or via post in prescribed format available on **Torrent Power Limited** website under the tab “Quick Info” along with following documents to **“The Convener, Consumer Grievance Redressal Forum (CGRF), Torrent Power Limited, Ahmedabad, HT PSC Building, AEC Cross Roads, Naranpura, Ahmedabad 380013**, duly mentioning "Application for the position of Representative of Consumers OR Representative of Prosumers” on envelop.

1. School Leaving Certificate
2. One Passport size photograph
3. Graduation Mark sheets
4. Copy of latest Electricity Bill
5. Experience Certificates



CGRF - Torrent Power Limited- Ahmedabad

APPLICATION FORM

Application for the position of: **Representative of Consumer / Prosumer**

Name	Mr./Mrs./Miss			Photograph
	Name	Middle Name	Surname	
Address	_____ _____ _____ Pincode: _____			
Mobile No.		Email Address:	_____	

Age as on dd/mm/yyyy :- _____ **Yrs.** (Should not be more than 65 Years)

Birth Date

DD	MM	YYYY

Qualification:

Name of Degree	Name of University & Institute	Passing Year	% of Marks / Class

• Electricity Connection Number	:	
• Contracted/ sanctioned Load	:	
• Consumer Category	:	
• Duration since when the consumer in the above category	:	
• Self-certification that he is not a defaulter of electricity (copy of latest electricity bill to be enclosed and to be certified by the licensee after receipt of application)	:	

Experience:

Name of Organization	Place of Working	Designation	Period of Service		No. of Years
			From Date	To Date	
Total Experience (In Years and Months)					

I hereby certify that the information submitted by me in the application is true, complete and correct to the best of my knowledge and belief. I further understand that if any information given herein above is proved false then I am liable for being removed from the position, I have applied for. I also certify that No criminal Proceeding is initiated / pending against me and I have never been convicted by any Court of Law.

List of Enclosuers:

1. School Leaving Certificate
2. One Passport size photograph
3. Graduation Mark Sheets
4. Copy of latest Electricity Bill
5. Experience Certificates

Date : / /

SIGNATURE OF THE CANDIDATE